

TSA.GOV Web Performance Metrics



Total Visits

3,522,372

% of Total: 100.00% (3,522,372)

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# Avg. Visit Duration

00:02:04

Avg for View: 00:02:04 (0.00%)

# Pageviews

7,912,729

% of Total: 100.00% (7,912,729)



# **Unique Visitors**

2,692,609

% of Total: 100.00% (2,692,609)



# Avg. Pages / Visit

2.25

Avg for View: 2.25 (0.00%)

#### Avg. Time on Page

00:01:40

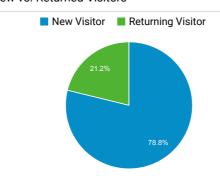
Avg for View: 00:01:40 (0.00%)

#### **Bounce Rate**

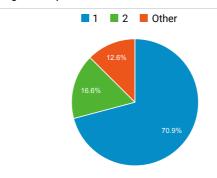
47.01%

Avg for View: 47.01% (0.00%)

# New vs. Returned Visitors



#### Avg. Visits per Visitor



#### Visits and Bounce Rate by Source / Medium

| Source / Medium                           | Sessions  | Bounce<br>Rate |
|-------------------------------------------|-----------|----------------|
| google / organic                          | 1,519,873 | 47.36%         |
| (direct) / (none)                         | 1,037,552 | 50.60%         |
| search.usa.gov / referral                 | 147,566   | 40.56%         |
| delta.com / referral                      | 107,790   | 27.49%         |
| bing / organic                            | 97,316    | 32.13%         |
| aa.com / referral                         | 77,760    | 62.74%         |
| yahoo / organic                           | 57,699    | 37.59%         |
| dhs.gov / referral                        | 33,326    | 28.13%         |
| customersupport.spirit.com / ref<br>erral | 23,851    | 58.49%         |
| universalenroll.dhs.gov / referral        | 19,251    | 34.36%         |

# **Total Pageviews**

| Page Title                                                            | Pageviews | Bounce<br>Rate |
|-----------------------------------------------------------------------|-----------|----------------|
| What Can I Bring?<br>  Transportation S<br>ecurity Administr<br>ation | 2,196,820 | 35.87%         |
| TSA Pre ✓ ®   Tra<br>nsportation Secur<br>ity Administration          | 958,060   | 34.76%         |
| Transportation Se curity Administrat ion                              | 662,899   | 30.56%         |
| Liquids Rule   Tra<br>nsportation Secur<br>ity Administration         | 504,704   | 66.80%         |
| Identification   Tr<br>ansportation Sec<br>urity Administrati<br>on   | 271,325   | 63.41%         |

#### Visits by Social Network

| Social Network | Sessions |
|----------------|----------|
| Facebook       | 21,186   |
| Twitter        | 5,472    |
| Instagram      | 3,861    |
| reddit         | 1,274    |
| Stack Exchange | 790      |
| Quora          | 634      |
| TripAdvisor    | 532      |
| YouTube        | 388      |
| wikiHow        | 208      |
| Yahoo! Answers | 200      |
|                |          |