

TSA 2022 Year In Review



Message from TSA Administrator David Pekoske

In 2022, the Transportation Security Administration (TSA) faced a demanding year, screening traveler volumes at near pre-pandemic levels, in a very tight labor market. Despite the challenges, our team continued to outpace threats, playing a critical role in securing the nation's transportation systems.

We are proud to recognize a year of incredible accomplishments and progress, from issuing performance-based Security Directives that enhance the cyber resilience of critical transportation infrastructure, to deploying new checkpoint technologies that significantly improve security effectiveness, efficiency, and the passenger experience at airports nationwide, to intercepting a record number of firearms at security checkpoints.

Security Effectiveness



20 years of federalized security

Celebrated the 20th year of checkpoint federalization as more than 400 airports across the country reached this milestone anniversary.



TSA insider threat

Created insider threat awareness campaigns, increasing workforce knowledge of potential risk indicators of insider threats and how to report potential cases.



Firearms

Prevented 6,542 firearms (88% loaded) from entering the secure areas of airports and increased the maximum civil penalty for a firearms violation to nearly \$15,000.



Federal Air Marshal Service (FAMS) 60th Anniversary

Celebrated 60 years of protecting countless domestic and international flights and providing a visible security presence for surface transportation modes since 1962.



Canine teams

Trained and deployed more than 1,000 explosives detection canine teams to airports and mass transit facilities to support large-scale events such as Super Bowl LVI, the Kentucky Derby and Indy 500 and enhanced security operations at airports and surface transportation systems nationwide.



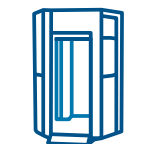
International footprint

Reached an agreement with Airports Council International - Europe on piloting open architecture airport security technology and opened the first international TSA PreCheck® location in the Bahamas.



Cybersecurity Resilience

Issued two new performance-based [Security Directives](#) to enhance cybersecurity resilience for the nation's critical pipelines and rail systems.



Technology

Deployed 534 Credential Authentication Technology (CAT) units and added 243 Computed Tomography X-ray scanners at airport checkpoints to reduce physical contact and improve security effectiveness; began software updates to on-person screening technology that will enhance security and reduce pat downs and piloted a mobile driver's licenses program in Arizona, Colorado and Maryland airports.



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Our Customers and Partners



Passenger volume

TSA Officers screened 736 million passengers in 2022, averaging over 2 million passengers per day. 99.4% of passengers waited less than 30 minutes at airport security checkpoints, while 99.4% of passengers in TSA PreCheck® lanes waited less than 10 minutes.



Partnerships

Conducted over 500 domestic response plan exercises; provided self-defense training for airline employees; offered truck, port and rail workers online options to securely renew credentials and increased intelligence sharing with surface and aviation partners.



Passenger experience

TSA Contact Center answered 1.9 million traveler calls and emails. AskTSA responded directly to 2.2 million inquiries, typically within 2 minutes. The agency introduced a new feature for travelers to text security-related questions to AskTSA (275-872). TSA Cares helpline provided assistance to 46,000 travelers with disabilities, medical conditions and other special needs.



Innovation and identity management

Published the Innovation Doctrine highlighting how the agency supports and embeds innovation into its business processes and issued an Identity Management Roadmap outlining a cohesive identity management approach that enhances standards, improves data sharing and privacy protocols across systems and expands collaboration efforts among stakeholders to improve the traveler experience.



TSA PreCheck®

Accepted seven new airlines in the TSA PreCheck® expedited screening program; enrolled over 3.3 million individuals; increased the total number of active TSA PreCheck® members to more than 14 million and reduced initial enrollment cost to \$78 and renewal cost to \$70.



Virtual Mission Hall

TSA launched a virtual tour of TSA's Mission Hall, a collection of historical archives and artifacts documenting the agency's establishment, evolution and critical events in transportation history.

Our People



Better pay

Supported long-term operational readiness with pay parity for all TSA employees. As part of the FY2023 Omnibus Bill, TSA employee pay will be on equal footing with their federal counterparts, beginning July 1, 2023.



Diversity, equity, inclusion and accessibility

Selected and hired first-ever Chief Diversity, Equity, Inclusion and Accessibility Officer to lead diversity, equity, inclusion and accessibility initiatives for the agency.



Hiring and Training

Hired more than 10,400 new Transportation Security Officers and cybersecurity experts; opened a new TSA Training Academy in Las Vegas, Nevada.



Expanded collective bargaining

Supported the implementation of expanded collective bargaining rights for non-supervisory screening employees with funding as part of the FY2023 Omnibus Bill. Administrator Pekoske signed a Determination on Transportation Security Officers and Collective Bargaining to make this effective.

